

QUALITY POLICY

Hands and Feet is committed to providing the highest level achievable in the quality of all our products and services in accordance with the customer's requirements and the applicable statutory, regulatory and industry requirements.

Hands and Feet aims to achieve improved productivity, efficiency and quality by having an effective and properly managed Business Management System conforming with the requirements of ISO 9001:2015 exceeding the customers' expectations.

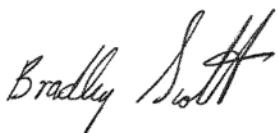
Hands and Feet objectives are measurable and consistent with the quality policy, including commitment to continual improvement, organisational excellence and quality awareness through:

- providing workers with high integrity,
- innovative process improvements,
- training our people,
- offering competitive rates,
- value for money to our clients.

Hands and Feet will provide strong leadership and lead by example to ensure all our people:

- understand and take ownership of our quality and service standards,
- provide value-adding service and gain high levels of client satisfaction,
- provide ongoing improvement by setting high standard quality requirements, and
- are encouraged to voice new ideas and innovations and continuously review and improve our work processes.

This policy is applicable to Hands and Feet in all its operations and functions including those situations where our staff and subcontractors are required to work off site.



1 May 2019

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Signed: Bradley Scott – General Manager

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Date